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## **American Water Resources Launches Service Line Protection Programs in Monroe Township, NJ**

**VOORHEES, N.J. (June 25, 2018)**– American Water, the nation's largest publicly traded water and wastewater utility company announced today that its subsidiary, American Water Resources, has launched a partnership with the Monroe Township Utility Department to provide optional water and sewer service line protection services for homeowners of Monroe Township, N.J.

In addition to its protection programs, American Water Resources will offer educational information on Monroe Township residents' responsibilities for the water and sewer lines on their property.

Under the partnership, homeowners now have the option to enroll into the water line and sewer line protection programs that help prevent significant financial loss in the event of service line problems, which are typically not covered under homeowners' insurance or standard home warranties. \*

The service line protection programs offered include:

- Water line protection program
- Sewer line protection program

“We are excited to partner with American Water Resources to provide our customers an affordable and easy way to protect themselves from unexpected service line repairs,” said John Katerba, General Manager of Monroe Township Utility Department. “Through this program, eligible Monroe Township residential homeowners will now have access to American Water Resources' protection programs, which can help provide peace of mind if a service line problem occurs.”

Prior to the programs' launch, American Water Resources will establish a local contractor network and claim-management resources. Program enrollees will receive 24-hour support via a toll-free hotline dedicated to Monroe Township Utility Department customers, and a one-year warranty on all covered repairs, with no forms to submit and no deductibles.

“Unfortunately, service line problems can be caused by normal wear and tear and can happen at any time. Oftentimes, these problems are typically not covered by homeowners' insurance and can be complicated and expensive to fix,” said American Water Resources President Eric Palm. “American Water Resources provides service line programs to homeowners in New Jersey and 43 other states including, Washington, D.C., and has an A+ rating with the Better Business Bureau. We are proud to offer the best possible service and optional protection programs to Monroe Township homeowners and look forward to serving our new customers.”

Details about American Water Resources' water line and sewer line protection programs will be arriving to eligible homeowners in the mail beginning around June 25. Information is also available by calling 1-866-273-3789.

***\*American Water Resource is acting as an independent corporation, not an agent of Monroe Township, which does not assume responsibility for the actions of American Water Resources.***

#### **About American Water Resources**

American Water Resources offers service line protection programs to homeowners in 43 states and Washington, D.C., and currently services more than 1.7 million contracts. The company has been providing protection programs for more than 16 years. More than nine out of 10 customers are satisfied and the company holds an A+ rating from the Better Business Bureau. American Water Resources also provides its Protection Programs to homeowners through municipal partnerships with the New York City Department of Environmental Protection, Orlando Utilities Commission, Nashville Metro Water Services and others.

American Water Resources is part of American Water Enterprises, a market-based subsidiary of American Water. For more information, visit the American Water Resources website at <https://awrusa.com>.

With a history dating back to 1886, American Water is the largest and most geographically diverse U.S. publicly traded water and wastewater utility company. The company employs more than 6,900 dedicated professionals who provide regulated and market-based drinking water, wastewater and other related services to an estimated 15 million people in 46 states and Ontario, Canada. American Water provides safe, clean, affordable and reliable water services to our customers to make sure we keep their lives flowing. For more information, visit <https://amwater.com>.

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