



Non-Discrimination Policy

Township of Monroe operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act of 1964, as amended. Any person who believes that she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint in writing to Township of Monroe. To file a complaint, or for more information on Township of Monroe obligations under Title VI write to: Township of Monroe or visit www.monroetwp.com.

Transportation services provided by this agency are in whole or part funded through federal funds received through NJ TRANSIT and as an individual you also have the right to file your complaint under Title VI to FTA by writing to: FTA Office of Civil Rights, 1200 New Jersey Avenue SE, Washington, DC 20590. It can also be found on our Township website at www.monroetwp.com.

If information is needed in another language, contact 732-521-4400, and they can direct to someone who can translate for you.

यदि किसी अन्य भाषा में जानकारी की जरूरत है, संपर्क (732-521-4400) और वे कोई है जो आप के लिए अनुवाद कर सकते हैं करने के लिए प्रत्यक्ष कर



Stephen Dalina, Mayor

MONROE TOWNSHIP TRANSPORTATION TAKES PRIDE IN SERVING YOU.

TRANSPORTATION MANAGER
JOHN MAGDA

TRANSPORTATION COORDINATOR
AMY RUTHERFORD

BUS DRIVERS
EDWARD BROCATO
LOUIS DE ROGATIS
ROBERT DURANTE
LISA FERONE
CLIFTON JONES
DIANE PETTY
STEVEN RUBIN
CARLO TANJUTCO

SENIOR CLERK
KIM MOLARZ

Monroe Township Medical Transportation



Providing free specialized transportation for Township residents 55 + or disabled who are registered with the Senior Center.

Township Transportation provides:

- **FREE** curb-to-curb service for routine medical appointments in Monroe and Jamesburg.
- Wheelchair lift is only for residents using a wheelchair or scooter.

Available on a **FIRST-CALL,
FIRST-SCHEDULED BASIS.**

To make your reservation with us please call the office between 8:30 a.m. and 4:15 p.m. Monday through Friday

**Township of Monroe
Senior Transportation
12 Halsey Reed Road
Monroe Township, NJ 08831
Transportation Office:
609-443-0511
Effective December 2023**

About Monroe Township Medical Transportation

Our Department is a Share Ride Service for routine medical appointments. You may need to wait until all patients are ready at the same location before being transported back to your residence. By complying with the above, we will be able to serve more residents at the same time.

When Calling for Reservations provide the following details:

- A minimum of 5 working days notice to schedule your ride.
- Your name, street address, Community, and phone number.
- Doctor's name, address, phone number, appointment date and time.
- If you require an aide's assistance, so proper space is provided.
- If you are in a wheelchair or scooter, so we can dispatch the correct vehicle.
- If you are in a wheelchair, you must have a seatbelt going around you and the back of your wheelchair.
- If you have an aide going along with you in your wheelchair you must have the footrest on your wheelchair.

- If you have a service animal or are bringing oxygen onboard.
- We do not transport anyone who is going for surgery or undergoing anesthesia.

For *Monroe & Jamesburg* medical appointments:

Monday through Friday for appointments between 9:30 a.m.-2:00 p.m.

Nothing earlier or later.

*Subject to driver availability

For *Cranbury* medical appointments:

Every Friday for appointments between 9:30 a.m.-11:00 a.m.

*Subject to driver availability

Please advise our Department if the transportation will be one-way only.

You must be able to enter and exit the bus without any assistance from the driver. If you are unsure whether you can do so, we will make an appointment to come to your home so that you may attempt to enter the bus on your own in order to use the service.

You must be done at the doctor's office no later than 3:30 p.m. in order for us to transport you back to your home.

No Exceptions

Cancellations – Call and/or leave a message with Monroe's Transportation Department 24 hours a day at (609) 443-0511.

If you are in need of special accommodations please ask for John or Amy.

****It is your responsibility to notify us of any changes. This service is to and from the doctor's office. To avoid disrupting our service, DO NOT accept a ride home from a friend or neighbor. Your cooperation in this matter is greatly appreciated.****

For all other areas in Middlesex County: contact Middlesex County Area Transit at
1-800-221-3520.

